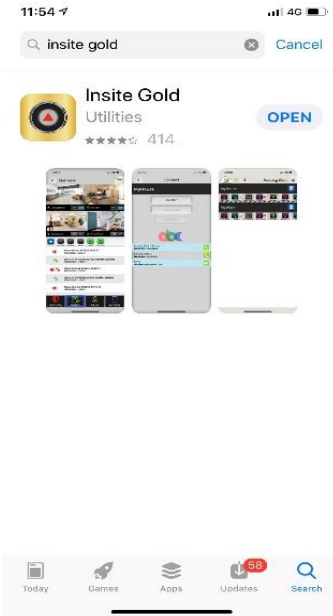# CRIMEWATCH SECURITY

HOW TO SET UP THE MOBILE PHONE APP FOR A PARADOX EVO PANEL

This is a paid service 1 Month Free or 12 Months USD $14 or 36 Months USD $38
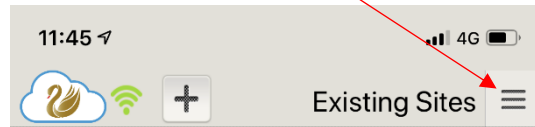
You will also need to have your email address ready.
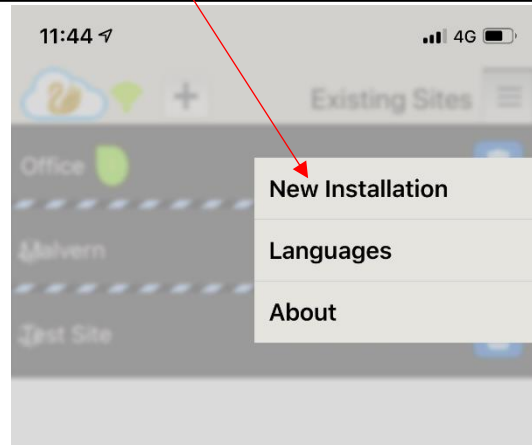
A | First down load the Insite Gold App

B | Once you have downloaded the app open it and click on the right top corner where it states Existing Sites
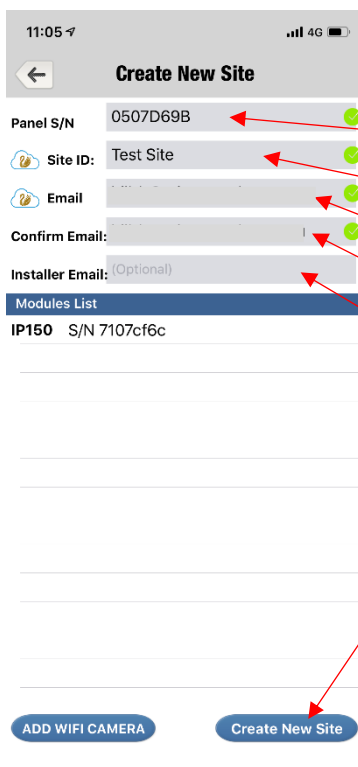
C | Once you have done the above task the below will pop up, now click on New Installation.

D

The screen on the left will pop up blank; you will need to enter your data here.

Serial number from the sticker on the panel

Name of your site like Home or Office

Your email address you used when you downloaded the app

Confirm the same email address again

Installer email is not required

Click on create new site

E

P ▲ R ▲ D O X

Welcome to
Paradox Swan Service
site activation.

Please click below to activate
the site
Click HERE to view sites associated
to bill_b@crimewatch.com.au
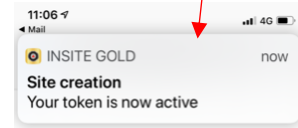A confirmation email will be sent
when activated.

ACTIVATE

The Paradox Team
If you have recived this email by error
click HERE

Check your email, you would have received the following email, you need to click on the ACTIVATE button to register your site.

F

Next you will receive the below message on your phone confirming that your site is active

11:06 ◀ Mail ___ 4G
INSITE GOLD now
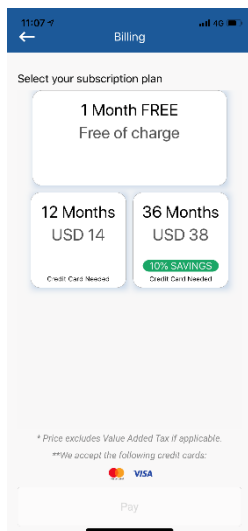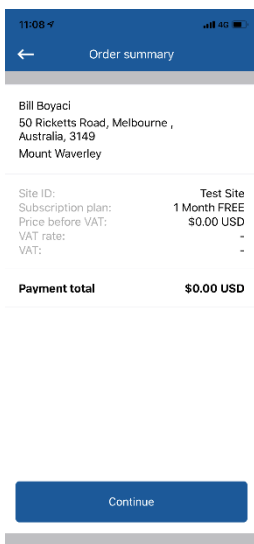**Site creation**
Your token is now active

G

Once your site is active you will be asked to pick a payment plan, I would recommend the 36 months, but this is your choice.

H

Once you have chosen a plan, you are required to enter your personal details.

11:07 ___ 4G
← Billing

Select your subscription plan

1 Month FREE
Free of charge

12 Months
USD 14
Credit Card Needed

36 Months
USD 38
10% SAVINGS
Credit Card Needed

* Price excludes Value Added Tax if applicable.
**We accept the following credit cards:
Mastercard VISA

Pay

11:07 ___ 4G
← Customer Information

◉ Individual   ○ Company

First name *

Last name *

Address #1 *

Address #2

City *   Zip / Postal code *

Country *   ⌄

Continue

I

11:08 ___ 4G
← Order summary

Bill Boyaci
50 Ricketts Road, Melbourne ,
Australia, 3149
Mount Waverley

Site ID:	Test Site
Subscription plan:	1 Month FREE
Price before VAT:	$0.00 USD
VAT rate:	-
VAT:	-
Payment total	**$0.00 USD**

Continue

An order summery with your details and amount you paid will be displayed. Press continue then you will be taken to the app and you are ready to go.

J

If the app does not work then make sure you have internet connection and all the lights on the IP Module are green like the image below.

P ▲ R ▲ D O X   PANEL →
USER ☐   I/O ☐ 1
INTERNET ☐   RX / TX ☐   · C
10 - Yellow ☐ LINK ☐   I/O ☐ 2
100 - Green
IP150   PCB/OUT →